

L I M I T E D
WARRANTY

VINYL COVER

Watkins Manufacturing Corporation (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new Utopia series, Aquatic Melodies® series, Paradise Series, C-Series®, Vacanza™ series or Highland series spa vinyl cover, when purchased from an authorized dealer/service provider (“dealer”).

► TWO YEAR PART WARRANTY

Watkins warrants the vinyl cover that comes standard on the Caldera® spas to be free from defects in materials and workmanship for two years. This warranty specifically protects the original consumer purchaser from excessive damage to, or the failure of, the vinyl encasement, including the handles and straps, determined to have been caused by normal usage. The cover locks are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to the original consumer purchaser. Fading of the vinyl and thread is not considered a defect, and will occur naturally due to normal chemical maintenance required for spa water.

► EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the vinyl cover when purchased and originally installed in the United States. This warranty begins on your purchase date of the vinyl cover. This warranty terminates upon any transfer of ownership, or if the cover is installed or relocated outside the boundaries of the United States by the original consumer purchaser prior to the expiration of the warranty period.

► WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department or (800) 669-1881 or via e-mail, custserv@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within ten (10) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts, labor (provided the cover is installed with a Watkins approved retractable cover system) or the freight costs for parts necessary to repair the cover for defects covered by this warranty. In some cases, the servicing dealer

may charge you a reasonable repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

► LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit www.calderaspas.com or contact your dealer for a list of manufacturer approved accessories.

► DISCLAIMERS

TO THE EXTENT PERMITTED BY LAW, WATKINS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE VINYL COVER OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. **ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.** Some states do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

► LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

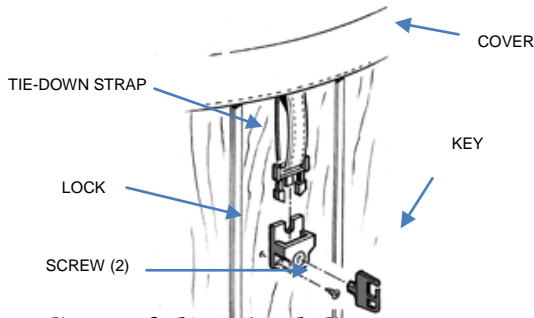


WATKINS MANUFACTURING CORPORATION
1280 Park Center Drive, Vista, California 92081

USE AND CARE INSTRUCTIONS

Spa Cover Installation

1. Place the cover squarely on the spa.
2. Position the tie-down locks included with your cover on the side of the spa so that they are easily reached by the cover tie-down straps. Allow for about 1/2" to 3/4" slack in the straps to make it easy to insert strap into locks and to compensate for vinyl shrinkage in cold weather.
3. Attach the locks with the screws provided and insert the cover tie-down straps into the locks.



Care of the Vinyl Cover

The vinyl cover is an attractive, durable foam insulation product. Monthly cleaning and conditioning are recommended to maintain its beauty. To clean and condition the vinyl cover, first remove it from the spa. It should not be on the spa during cleaning.

IMPORTANT:

To avoid soap getting into the spa water or baking soda getting on the redwood spa cabinet (which may cause black spots or streaks on the redwood), the spa cover should not be on the spa during cleaning. If you have a retractable cover system installed on your spa, it is recommended that you use only water to clean your cover to avoid damaging the spa cabinet.

To clean and condition the vinyl cover:

1. With a garden hose, spray the cover to loosen and rinse away dirt or debris.
2. Using a large sponge and/or a soft bristle brush, and using a very mild soap solution (1 teaspoon dishwashing liquid with 2 gallons of water) or baking soda (sodium bicarbonate), scrub the vinyl top in a circular motion. Do not use soap on the underside of the cover. Do not let the vinyl dry with a soap film on it before it can be rinsed clean.
3. Scrub the cover's perimeter and side flaps. Rinse clean with water only. Be sure to rinse off any soap residue on the cabinet.
4. Rinse off the underside of the cover with water only (use a soft bristle brush only if necessary, no soap), and wipe it clean with a dry rag.
5. To condition the cover after cleaning, apply a thin film of Fresh Water® Cover to the vinyl surface and buff with a cloth to a high luster.

SERVICE NOTE:

To remove tree sap, use cigarette lighter fluid (not charcoal lighter fluid). Use sparingly, and buff with saddle soap immediately afterwards, then wipe dry.

Important Reminders:

- DO inspect cover for premature wear, deterioration, or illegible warnings and replace promptly.
- DO remove snow buildup to avoid breakage of the foam cores.
- DO lock cover straps to secure the cover when the spa is not in use.
- DO test water temperature with hand before entering.
- DO test GFCI monthly.
- DO NOT place heavy objects on top of the vinyl cover to avoid breakage of the foam cores.
- DO NOT drag or lift the spa cover using either the flaps or the cover lock straps.
- DO NOT walk, stand, or sit on the cover.
- DO NOT place any metal or heat transferring objects on the cover or place any type of plastic tarp or drop cloth over the cover as this may result in melted foam cores which would not be covered under warranty.
- DO NOT use any lifting mechanisms, chemicals or cleaners except those recommended by Watkins Manufacturing Corporation.

Warnings:

Failure to follow all instructions may result in injury or drowning.

- Keep spa covered when not in use – empty or full. When filled, this ensures effective temperature maintenance and economical operation. When empty, this prevents potential damage to the surface finish of the interior walls. In outdoor use, this can result from the excessive heat of the sun. This type of damage is specifically excluded from warranty coverage.
- Keep children away.
- Children or objects cannot be seen under cover.
- Remove cover completely before entry of bathers – entrapment possible.
- Remove standing water – child can drown on top of cover.
- Non secured or improperly secured covers are a hazard.
- The cover and all Watkins retractable cover systems are not recommended for use in wind conditions reaching above 25 mph. Keep children off the cover. Always lock the cover in place after use.
- Routine water chemistry required.